

# LAUREN **STALFORD**

## PROFILE

A student of instructional design with proven competency in fundamental design skills including assessment and planning, design and development, and evaluation and implementation. A proven track record for designing and developing effective programs using research backed design models and relevant technologies. A focus on adult learners and utilizing instructional design in nonprofit work.

## EDUCATION

#### MASTER OF SCIENCE IN EDUCATION IN LEARING DESIGN AND TECHNOLOGY

Purdue University Summer 2022

### BACHELOR OF ARTS IN LETTERS (ENGLISH, LANGUAGES, HISTORY AND PHILOSOPHY)

University of Oklahoma 2010

#### ADDITIONAL COURSEWORK IN COMMUNICATION SCIENCES

Texas Woman's University 2017-2018

# SKILLS

Operations / Site Coordinator Health Coaching Certification 2019 Curriculum Planning/development design experience Proficient in MS Word, Excel, Power Point, and Publisher Proficient in Google Suite Proficient in Movie and Camtasia Proficient in Canva Proficient in Articulate 360

## **KEY ACHIEVEMENTS**

- Assessing, planning, designing, and developing training materials for specific performance needs.
- Designing training curriculum based on research-backed instructional design models including ADDIE, The Dick and Carey Model, and The Kirkpatrick Model.
- Successfully developing varied artifacts to prove competency in key instructional design areas including planning, design and development, and evaluation and implementation.
- Progressive development from team member to supervisory positions. Training and development in management roles; including site coordinator certification to enhance best site practices.
- Program and curriculum development increased site grants and funding, and furthered program opportunities.
- Training and certification in health and wellness coaching. Experience in building a personal brand and utilizing social media communications.

## PROFESSIONAL EXPERIENCE

## HEALTH AND WELLNESS COACH

SELF EMPLOYEED DALLAS, TX

- Developed health and wellness programs specified to clients' goals and needs.
  - Created individualized meal planning and nutritional guidance for clients.
- Created and guided clients through personal training sessions and programs.
- Created online social media platform to provide quality health and wellness information for new and potential clients.

## BILLING SPECIALIST

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FELLOWSHIP ONE, DALLAS, TX

- Researched, investigated, and resolved billing issues.
- Developed customer communications to enhance customer support options.
- Evaluated and implemented payment processing system to handle increase of manual payments.
- Tracked data in payment methods to help billing team understand customer needs and preferences.

#### CERTIFIED SITE COORDINATOR/ CASE MANAGER COMMUNITIES IN SCHOOLS DALLAS, DALLAS, TX

- Recruited and organized community volunteers and resources. Trained volunteers and community partners on best practices for program.
- Oversaw all operations and management for site program.
- Directed planning and development of site events and activities, including managing grant programs.
- Developed communications and presentations to promote program that directly resulted in meeting program benchmark numbers.
- Established campus assessments and created individualized plans for campus and student success.
- Developed and implemented student success groups.
- Developed student assessments and individual student mentoring.
- Spearheaded curriculum development for various program groups.
- Coordinated and liaised with campus staff to develop new programs.

## LEAD TEACHER

MERRYHILL SCHOOL, FRISCO, TX

2011

- Created and implemented curriculum for classroom.
- Developed daily and monthly communications for parents to increase customer understanding of curriculum goals and objectives.
- Organized and developed site events to increase enrollment.

# CONTACT

6700 Glendenny Lane Plano, TX 75024 469.964.1852 in

2018-PRESENT

2016-2017

2012-2015